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K. Dav
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PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Ronald A. Katz) Parent Application
Serial No.: Not yet assigned) Serial No.:
) 08/306,751
Filed: On Even Date Herewith) Parent Application
) Filed:
For: MULTIPLE FORMAT TELEPHONIC) September 14, 1994
) INTERFACE CONTROL SYSTEM)
) Examiner in Parent:
Docket No.: 6646-108N4) S. Woo
)
) Art Unit: 2608

PRELIMINARY AMENDMENT

707 Wilshire Blvd., 32nd Floor
Los Angeles, CA 90017
June 7, 1995

Assistant Commissioner
for Patents
Washington, D. C. 20231

Sir:

Prior to examination please amend the above-identified
application as follows:

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United
States Postal Service in an envelope as "Express Mail Post office to
Addressee" Mailing Label No.
TB 565 905758 US
addressed to the: Assistant Commissioner for Patents,
Washington, D. C. 20231. on

Date:

June 7, 1995
Andrea Diepold
Andrea Diepold

IN THE SPECIFICATION:

On page 1, line 5, of the first paragraph, after "This" insert --is a continuation of Application Serial No. 08/306,751, filed September 14, 1994, and entitled "Multiple Format Telephonic Interface Control System", which is a continuation of Application Serial No. 08/047,241 filed April 13, 1993 and entitled "Multiple Format Telephonic Interface Control System", now United States Patent No. 5,351,285, which is a continuation of Application Serial No. 07/509,691 filed April 16, 1990 and entitled "Multiple Format Telephonic Interface Control System", now abandoned, which--.

--Also, this application is a continuation-in-part of Application Serial No. 07/640,337 filed January 11, 1991, and entitled "Telephonic-Interface Statistical Analysis System",^{now abandoned,} which is a continuation of Application Serial No. 07/335,923 filed April 10, 1989, and entitled "Telephonic-Interface Statistical Analysis System", which is a continuation of Application Serial No. 07/194,258 filed May 16, 1988, and entitled "Telephonic-Interface Statistical Analysis System", now United States Patent No. 4,845,739, which is a continuation-in-part of Application Serial No. 018,244 filed February 24, 1987 and entitled "Statistical Analysis System For Use With Public Communication Facility", now United States Patent No. 4,792,968, which is a continuation-in-part of Application Serial No. ⁵³~~735~~,299 filed July 10, 1985, and entitled "Statistical Analysis System For Use With Public Communication Facility", now abandoned.--

IN THE CLAIMS:

Please cancel claim 1, without prejudice, and add the following new claims 18-22.

15ub. C1 18. An interface control system for use with, (1) a
2 communication facility including remote terminals for individual
3 callers to make calls, wherein said remote terminals may comprise
4 a conventional telephone instrument including voice communication
5 means and some of said remote terminals may further comprise
6 digital input means for providing data, and (2) a multiple port,
7 multiple format processor for concurrently processing data from a
8 substantial number of callers in any one of a plurality of
9 formats, said communication facility automatically providing call
10 data signals, as to indicate called data (DNIS), to select a
11 particular format from said plurality of formats, (3) a plurality
12 of live operator attended terminals with prompting capability,
13 for a plurality of formats, said interface control system
14 comprising:

15 call data means for receiving call data signals from
16 said communication facility for a calling remote terminal
17 indicative of ANI or like signals automatically provided by
18 said communication facility;

19 interface means for providing automated voice messages
20 relating to a specific format to certain of said individual
21 callers, wherein said certain of said individual callers
22 digitally enter data through said digital input means;

23 ~~means for directly forwarding a call coupled to said~~

24 ~~interface means for forwarding a call from any one of said~~
25 remote terminals to one of said plurality of live operator
26 attended terminals under control of said call data signals
27 when said remote terminals do not have capability to
28 digitally provide data;

29 means for processing coupled to said live operator
30 attended terminals for processing caller information data
31 entered by an operator at said live operator attended
32 terminal; and

33 means for storing coupled to said interface means and
34 said processing means for storing certain select data from
35 said caller information data entered by said operator and
36 data entered digitally by said individual callers.

33
Cont 1 19. An interface control system according to claim 18,
2 wherein said call data signals automatically provided from said
3 communication facility for a calling remote terminal indicative
4 of ANI (or like signals) are used to access a positive file.

1 20. An interface control system according to claim 19,
2 wherein said access is subject to a use history test.

1 21. An interface control system according to claim 20,
2 wherein said access is subject to a use history test.

1 Sub. C2 22. An interface control system according to claim 18,

2 ~~wherein said call data signals automatically provided from said~~
3 ~~communication facility for a calling remote terminal indicative~~
4 ~~of ANI (or like signals) are used to access a negative file to~~
5 ~~test for negative status with respect to individual callers.~~

REMARKS

This is a continuation application of Application Serial No. 08/306,751, filed on September 14, 1994. The claims presented herein for examination are directed to additional variations and combinations of particular aspects with respect to the Applicant's system. Favorable consideration and allowance of claims 18-22 is respectfully requested.

Respectfully submitted,
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Docket No. 6646-108N4

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